

THE 2019 STUDENTS WELCOME DESK OPENS: THE UNIVERSITÉ DE LYON WARMLY WELCOMES ALL OF ITS STUDENTS!

For the past five years, the Université de Lyon and its partners have been hosting the Students Welcome Desk (SWD). This multi-service reception desk is open to all students in two locations: in Lyon, from September 3 to November 29, and in Saint-Étienne, from August 27 to November 8. Its goal? To welcome students and help them settle into the city.

The Lyon SWD: helping students navigate the beginning of the academic year

This year, the Students Welcome Desk is strengthening its support center in order to better guide students through the gradual digitalization of administrative procedures: the CAF, registering with the CPAM (national health insurance), contribution to Student Life (CVE-C) and, for first-time international arrivals, online visas.

A Student Life Advisor will once again be on hand for the duration of the back-to-school program, offering personalized and sustainable support to students who wish to take advantage of this service.

For 64 days, a team of 27 individuals (14 Prefecture officers and 13 representatives from the Université de Lyon) will be available to welcome more than 10,000 visitors, as well as a network of 30 public, private and associative partners, all coming together to support and help students.

Relocating prefecture offices to make the process easier for international students

In Lyon, from September 3 to November 29, the Students Welcome Desk will become the only place for international students and interns to apply for residence permits (initial application, renewal, provisional residence permit (APS) application).

During its opening period, all the Rhône Prefecture's student offices will relocate to this dedicated facility, with multilingual reception and wider opening hours. The Prefecture will not accept students during this period.

A new convivial venue in a public place

In order to reach out to the students, improve their reception and arouse their interest, the Students Welcome Desk has set up a specially designed container at rue Pasteur, which will be present during the months of September and October. This friendly space is designed to provide valuable information, and above all, to easily accommodate students, in a more informal setting.

A program with multiple themes

The Lyon Students Welcome Desk offers a theme-based program, to discuss with student life professionals (health, hospitality, daily life, culture), and to meet with others, with the aim of helping students settle in. Teaser:

- **Health Meet&Greet:** September 10, 17 and 24, and October 1 and 2, for information on access to healthcare, with the Health Information Bus, the City's Family Planning Clinic (CPEF), the CPAM and the CRIJ (the Regional Youth Information Center);
- **Walking tours** (visit Lyon) conducted in French and English, every Saturday in

September and October – from 3 to 5:30 p.m., departing from place Bellecour;

- **Students Welcome Night** November 21, from 6 to 10 p.m. at the Musée des Confluences.

The Saint-Étienne facility has extended its opening period

The Saint-Étienne's Students Welcome Desk opened its doors on August 27, and will extend its opening period for the first time. Until November 8 at the Saint-Étienne Youth Information Center, students can receive full support in their administrative procedures for the beginning of the academic year. This extension of the SWD, which has replaced the SESAM program since 2017, aims to standardize the welcoming procedure for international students in Lyon and Saint-Étienne.

In addition to its day-to-day services, the Saint-Étienne branch offers a rich and free program, which is open to all students. Teaser:

- **Tour of the Cité du Design** on October 6;
- **Practical and everyday life workshops:** accommodation workshop on September 10, and employment workshops on September 27 and October 29;
- **Closing evening** for the Saint-Étienne SWD on November 4.

Practical information

Lyon's Students Welcome Desk

- Open from September 3 to November 29, 2019
At 90 rue Pasteur, 69007 Lyon;
- Monday to Friday
Open all day from 9 a.m. to 4:30 p.m.

Saint-Étienne's Students Welcome Desk

- Open from August 27 to November 8, 2019
At 6 rue de la Résistance, 42100 Saint-Étienne;
- Monday to Friday,
From 9:30 a.m. to 1:00 p.m. and 2:00 to 5:30 p.m.

Focus on the new welcome guide for international students

A welcome guide for international students coming to study in Lyon and Saint-Étienne has been published and will be circulated throughout the program. This guide compiles all the addresses of the accompanying institutions, administrative procedures and useful information in order to help students comfortably settle in and begin, or continue, their studies.

Inaugurations

- **In Saint-Étienne**
Thursday, September 12, at 6:00 p.m.,
At the Youth Information Center, 6 rue de la Résistance, 42000 Saint-Étienne, France
- **In Lyon**
Tuesday, September 17 at 11:30 a.m.
At the Université de Lyon, 90 rue Pasteur, 69007 Lyon, France

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About the Université de Lyon

The Université de Lyon is a world-class academic site of excellence. Awarded the IDEX label in 2017, it is located at the heart of the Auvergne-Rhône-Alpes region, in Lyon & Saint-Étienne. Structured around 12 member institutions and several associated institutions, the Université de Lyon has three main objectives:

- To be a major, attractive and responsible university, with a reputation for excellence and innovation, and one which is enriched by strong international outreach;
- To provide outstanding training and research opportunities, in line with current social expectations and changes;
- And to develop and promote the dynamics of the Lyon Saint-Étienne site, in conjunction with all regional stakeholders: citizens, organizations, companies and all local authorities.